



Coronavirus guest information

Friday, 10 September 2021

Dear Guests

For several months now, we have been allowed to be here for you almost without restrictions, ensuring safe and unforgettable stays thanks to our protection concepts. The rising number of corona cases and hospitalisations have now prompted the Federal Council to extend the obligation for people aged 16 and above to show a certificate in order to enter restaurants, cultural and leisure facilities and indoor events from 13 September 2021. This will avoid a situation where, just like in previous lockdowns, closures are expected to prevent the health system from becoming overwhelmed.

The certificate is proof of a COVID-19 vaccination, a past infection, or a negative test result. This means that only people who are not infectious or at low risk of being infectious are able to meet. Your COVID certificate will be checked each time you enter the respective areas. The Grand Resort Bad Ragaz welcomes this measure and will endeavour to make your stay as pleasant as possible, despite such legal controls.

Since the beginning of the pandemic, the Grand Resort Bad Ragaz has strictly adhered to protection concepts and the requirements and recommendations of the Federal Office of Public Health. The implementation of measures is always in the interest of the health of all guests and employees. Some areas of the Grand Resort Bad Ragaz will not be affected by the new measures. In order to keep you fully informed, we have compiled an overview of the situation below.

Grand Hotels

A COVID certificate is not required for overnight stays in the Grand Hotel Quellenhof & Spa Suites, Grand Hotel Hof Ragaz and Palais Bad Ragaz. Our shops can also be visited without a certificate.

Restaurants and bars

Certificates are required in all indoor areas of the restaurants and bars within the Grand Resort Bad Ragaz. This includes the restaurants verve by sven, Olives d'Or, Namun, Zollstube, IGNIV by Andreas Caminada, Memories, gladys, Golf Bistro and Café Therme, as well as Golden Wave Bar, Hof Bar and verve by sven Bar. This does not apply to the outdoor areas (terraces) of the restaurants verve by sven, Olives d'Or, Namun, gladys, Golf Bistro and Café Therme, as well as Hof Bar and verve by sven Bar and take-away from KOISO.

You can find detailed information on opening hours and safety measures online at www.resortragaz.ch/en/restaurants-and-bars

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Thermal spa

Certificates are required in all indoor areas of the thermal spa (Helena pool, sports pool, sauna world, Kneipp area, family spa, Private Spa, quiet areas and Body & Sports).

Treatments, the garden pool and the wellness boutique are excluded from the new measure.

Tamina Therme

Except in the shops, the Pedi Lounge, the Beauty Spa and on the terrace of the Café Therme, certificates are required in the Tamina Therme, i.e. at the tables in the Café Therme and in the bathing and sauna area. Guests who come exclusively for treatments at the Tamina Therme are exempt from the certificate requirement.

You can find detailed information on opening hours and safety measures online at www.taminatherme.ch

Casino Bad Ragaz

COVID certificates are required throughout the Casino Bad Ragaz. A minimum age of 18 and a valid ID are required for admission. You can find additional information on opening hours and the safety measures at www.casinoragaz.ch

Golf Club Bad Ragaz and Golf Club Heidiland

With the exception of the indoor areas of the Gladys restaurant and the Golf Bistro, certificates are not required in the two golf clubs.

Medical Health Center and Clinic Bad Ragaz

With the exception of the BENEFIT fitness centre, certificate requirements do not apply in the Medical Health Center and the Clinic Bad Ragaz.

Altes Bad Pfäfers and the Tamina gorge

Certificates are required at the Tamina gorge and the Altes Bad Pfäfers.

Events

Certificates are required for indoor events of all sizes. Outdoor events are exempt from the measure provided that no more than 1,000 people are seated, or that no more than 500 people move around freely and eat and/or drink. Our Meeting & Events team would be happy to assist you with your event request: www.resortragaz.ch/en/celebrations-and-meetings/inquiries

The obligation to wear masks does not apply in the areas where a certificate is required.

Dear guests, we would like to wish you and your families all the best and look forward to seeing you when we welcome you back again soon at the Grand Resort Bad Ragaz.

Kind regards from Bad Ragaz

A blue ink handwritten signature, appearing to be 'P. Vogler', written in a cursive style.

Patrick Vogler
CEO

A blue ink handwritten signature, appearing to be 'Marco R. Zanolari', written in a cursive style.

Marco R. Zanolari
General Manager of the Grand Hotels

A blue ink handwritten signature, appearing to be 'St. Küpfer', written in a cursive style.

Dr. Stefan Küpfer
Medical Director